

Terms of sale in the camp Lavanda

Payment methods

The prices in the current price list are informative and camp Lavanda reserves the right for them to change. The prices in Euros are informative.

In order for guests to avoid crowded payment on the day of departure, we recommend settle the expenses the day before or during the stay.

Deposits can be made by payment to the our account.

Payment at the reception can be made by credit card and/or in cash, exclusively in Kunas.

Conversion statement

All payments will be made in the Croatian currency. If you pay using a credit card of a foreign issuer, the price expressed in Kunas will be converted to the local currency in which the foreign issuer will invoice the charges on the credit card. The conversion will be made using the exchange that is agreed upon by the foreign issuer and the credit card user and therefore there is the possibility of a deviation in the amount which your credit card will be charged from the original price stated on our website.

complaints

Complaints are received in writing at the reception desk or via e-mail to info@lavanda-camping.com. The camp Lavanda obligates itself to respond as soon as possible.

CONFIRMATION OF RESERVATION INCLUDES ACCEPTANCE OF THESE GENERAL TERMS AND CONDITIONS BY THE GUEST

General terms of sales for the camp

Reservation

Reservations can be made for pitches and mobile homes. A reservation request can be sent via the online form or e-mail at least 7 days before arrival. On the basis of the request and inquiry, the guest will be answered as soon as possible.

For reservation of a mobile home and pitches, it is necessary to make a deposit by the date stated in the offer. Deposits can be made via a bank transfer. Reservations are confirmed after the deposit, and the same will be confirmed via e-mail. If the deposit is not paid within the deadline, the reservation is considered invalid.

When paying by bank transfer, camp Lavanda is not responsible for bank charges.

Cancellations

Changing the date of arrival or departure is possible only in written form (e-mail) and is valid only if confirmed in writing by the camp.

Cancellations can be made via e-mail a minimum 30 days before arrival, and only in this case will the deposit be returned, minus bank charges. In case of late cancellation or no-show, the deposit is retained.

The reservation is valid until 22:00 pm on the day of arrival. After that we reserve the right to resell the mobile home or plot.

Early check-out

Reserved plots or mobile homes must be paid for all days of the reservation. For a mobile home the daily rent price, and for plots the price of a plot.